

FREQUENTLY ASKED QUESTIONS

REGISTERING FOR A PROGRAM

What is the cost of each program?

The cost for each program is \$125 plus a \$7.50 booking fee for a total of \$132.50.

How long are your programs?

Each program is 85 minutes long.

How often do you offer programs?

We offer a 10 AM and an 11:35 AM class from Tuesdays – Fridays.

How many students can I bring?

There is a maximum capacity of 35 students per program.

How many classes can I bring in a day?

We have a maximum capacity of 35 students per program and offer two programs per day. Over the course of one day, we can serve up to 70 students.

Can we combine two grades or two classes for one program?

We can accommodate classes of no more than 35 students per program. However, in order for your students to receive a high-quality program we strongly recommend booking a separate program for each class.

I would like to book programs for my entire school. What is the best way to go about booking the classes?

We have a limited number of programs available each semester so there is a maximum of 6 programs per school per semester. Please book accordingly.

Some of my students have special needs or are ELL/ESL.

Our programs are very hands-on and adaptable for all types of learners! When you are filling out your registration form, please be sure to include as much detail as you can regarding your students' learning needs. If you have specific questions about which program would be best for your students, please contact the Education Department at education@brooklynbridgepark.org

I can't pay by credit card; do you accept other payment methods?

Credit card is the fastest method and our preferred method of payment but if necessary, you can also pay by check or the vendor system. To inquire, please contact the Education



Department at education@brooklynbridgepark.org

Do you offer any discounts for Title 1 schools?

We have a limited number of fee waivers for each semester. To inquire, please contact the Education Department at education@brooklynbridgepark.org

What is your cancellation policy?

PAID CLASSES: Cancellations must be received 2 weeks prior to the scheduled program for a FULL refund. Cancellations must be received 24 hours prior to the scheduled program for a PARTIAL refund of \$50. Cancellations received later than 24 hours before the scheduled program will be charged the full \$125 class fee.

FEE WAIVERS: Cancellations must be received 2 weeks prior to the scheduled program in order to retain your fee waiver. Cancellations received between 2 weeks and 24 hours prior to the scheduled program will be charged a partial fee of \$50. Cancellations received later than 24 hours before the scheduled program will lose their fee waiver and be charged the full \$125 class fee. Failure to complete payment for a cancellation fee may result in a loss of eligibility for future classes.

I need to update my reservation. How do I edit my reservation details?

Contact the Education Department at education@brooklynbridgepark.org with any edits.

I would like to host a program in your Environmental Education Center. What are the next steps?

Unfortunately, we do not allow outside organizations to host their programs within the space. Please check our School Programs webpage for our available offerings.